

If you are seeking urgent help in an emergency - contact us  
We help you quick, confidential and uncomplicated!

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## Walk-in Counselling

T 05574 90 902 20

On-site staffing (no appointment needed)

Mon to Fri 9.00 – 12.00 h

Thurs 14.00 – 17.00 h

Outside of regular hours by appointment

Our services include

- counselling services and advice on subsistence benefits
- help in finding immediate and longer-term accommodation
- assistance with government applications and linkage to initiate minimum income, housing benefits etc.
- anti-eviction services
- after-prison support services
- registration of mail address for homeless people
- assistance with application for dowas Assisted Living Programme
- social work counselling services for integra

Counselling services with interpreters for non-German speakers by arrangement.

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## Treffpunkt (Day Centre)

T 05574 90 902 30

Opening hours

Mon to Fri 8.30 – 13.00 h

Our services include

- drop-café and lounge area
  - low-cost lunch (2 Euros)
  - shower, laundry and bathroom facilities
  - handing-out of mails coming in to the registered mail addresses for homeless people (registration at the counselling centre)
  - Health care services and needle exchange
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## Emergency Shelter Service

T 05574 90 902 34

Open daily from 18.30 – 23.00 h (walk-in)

On-site staffing

Mon to Fri 9.00 – 12.00 hh

Our service includes

- Short term stays in our walk-in night shelter. Beds are given on a first-come first-service basis.
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## Assisted Living Programme

Registration at the counselling centre

Our service includes

- We provide residential support services for single occupancy apartments and a shared apartment.